



GUELPH MINOR HOCKEY ASSOCIATION

Frequently Asked Questions - Registration

1. What is registration?

Registration is the process of signing your child(ren) up to participate for any GMHA programs and/or teams. Everyone who wants to play within any of our GMHA programs (skating school, initiation, house league, advanced development program, representative) must register to be eligible to play.

2. How much does registration cost?

Costs differ each year, but typically the costs are around \$500 or less for children under the age of 9. For children between the ages of 10-17, the costs are between \$500-\$600 on average.

3. How do I register?

To register, you begin on the GMHA website under the registration tab. You will be required to complete a form with detailed information on you and your child. Upon completion of the form, you will be redirected to the Hockey Canada website. From there, you login and follow the steps to complete the registration. There is a registration guide provided under the registration tab for assistance if needed.

4. Why do I have to fill out a form on the GMHA website?

The form on the GMHA website is to acknowledge if you would like to be a GMHA member, as well to collect updated contact information of GMHA members and participants. If you check the box that yes you do want to be a GMHA member, that provides you with voting rights at the AGM at the end of the season. You will also receive important information updates from GMHA.

5. Why do I get redirected to the Hockey Canada website?

Hockey Canada is the governing body of GMHA, and all registrations go through the Hockey Canada registration portal. This is important to be completed to be considered fully registered. Not only to ensure your child is signed up for the upcoming season, but to ensure they are covered for insurance purposes as well.

6. I forgot my password.

If you forgot your password, there is a “forgot my password” button you can click on at the login page. It can take a few hours to receive the email to change your password.

7. I forgot what email I used.

If you forgot your email, and the forgot password function is not working to see if you have an existing profile, please contact the GMHA admin at info@guelphminorhockey.com.

8. I don't have access to my email anymore.

If your email has changed, and you cannot access it anymore, you can still login using your “old” email and password, then in the top right hand corner, select the “Account” tab to change your email. If you are unable to login, please contact the GMHA Admin at info@guelphminorhockey.com.

9. How do I create an account?

After being redirected to the Hockey Canada registration portal, there is a link above the login information section that says, “click here to create an account”. Please ensure you are putting your contact information here, as you will add your child as a participant under your account profile.

10. How do I add my child in my Hockey Canada account to be registered?

Once you have an account created, you can select the “register a participant” button. You will then be prompted to enter your child’s information. When completed, click “add participant” to have them added under your account, then follow through with the registration steps. Please note, that a Hockey Canada ID may or may not be required. Should you need the Hockey Canada ID, please contact the GMHA Admin at info@guelphminorhockey.com.

11. What do I do if I receive this message trying to register my child: *“Participant record cannot be found in the database. If you have registered for Hockey in the past, please verify that the first name, last name and date of birth have been entered correctly and try again. If, after checking this information, you cannot register, or you have*

never registered this participant for Hockey in the past, please contact your association for assistance in completing this registration.”?

Please contact the GMHA Admin at info@guelphminorhockey.com, and provide your child's name and birth date.

12. How do I know what to register my child for?

The registration process is mapped out in a way that you can only register your child for a program that is available based on their birth year. Therefore, you will only be able to register them for the program they are supposed to be in. There are a couple scenarios for younger aged children where there will be multiple options. For those seeing more than one option, please visit the GMHA website under “Our Programs” tab to look under the program information to decide what program would best suit your child.

13. What forms of payment are accepted?

Mastercard and Visa are accepted online only. Cheques can be mailed or dropped off at the GMHA office. Cash is also accepted in person, at the GMHA office. Other credit cards can be accepted through a POS machine at the GMHA office.

14. My family does not have a Guelph address, how do we register?

For those families that do not have a Guelph address, there is an additional step needed to be taken by the GMHA admin to ensure you can register within the Guelph Hockey Canada portal. Please note, this is not needed if you have never registered your child within a Hockey Canada program. For those participating in House League at any age, or any of the Initiation Programs, please contact the GMHA Admin to initiate the transfer process by emailing info@guelphminorhockey.com. For those playing within the Rep system, please ensure you have provided your Coach all the proper paperwork and documentation. The Coach will pass the information along and let you know of an update.

15. Do I have to register my child to try-out for a team?

Tryouts are a different process from registration. You will need to purchase a tryout pass to tryout for a GMHA team.